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English



INTEGRATIONS LOTS:INNEN

CHARLOTTENBURG-WILMERSDORF



Das Projekt Integrationslotsinnen und Integrationslotsen Charlottenburg-Wilmersdorf wird aus Mitteln der Senatsverwaltung für Arbeit, Soziales, Gleichstellung, Integration, Vielfalt und Antidiskriminierung im Landesrahmenprogramm Integrationslotsinnen und Integrationslotsen Berlin gefördert.

The Commissioner of the Senate
for Integration and Migration

Senale Department
for Labour, Social Services, Gender Equality,
Integration, Diversity and Anti-Discrimination

BERLIN





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CHARLOTTENBURG-WILMERSDORF

Integration Guides

Charlottenburg-Wilmersdorf

The team of integration guides in Charlottenburg-Wilmersdorf supports people with Refugee and migration biographies arriving and integrating into Berlin.

As language and cultural mediators, we aim to offer orientation to (newly) immigrated people in our district and thus contribute to a better understanding of German society.

We offer counselling in the following languages:

Arabic	Hungarian
Azerbaijani	Kurdish (Sorani/Kurmanji)
Bosnian	Latvian
Bulgarian	Persian/Farsi
Croatian	Romanian
Dutch	Russian
English	Serbian
French	Turkish

Our service includes:

- **open office hours** in Pangea-Haus as well as in various neighbourhood facilities in the district,
- **accompaniment** to local offices and authorities, schools and day-care centres etc.,
- **referral** to specialised counselling centres, facilities and institutions,
- support in **filling out applications and forms** (jobcenter, child benefit, housing benefit, etc.),
- **information** on leisure activities, help with finding German courses and everyday questions about life in Berlin.

Our offer is **confidential** and **free of charge**.